

# Terms of Use

Please read these terms carefully before using our website or services.

Last updated: April 25, 2026

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These Terms of Use ("**Terms**") govern your access to and use of the website **pocketpiano.com** and any related products or services offered by **Pocketpiano SL** (CIF B66977513), a Spanish limited liability company incorporated on April 7, 2017, with registered activity in the manufacture and commercialization of electronic musical instruments and applications (CNAE 3220).

By accessing or using our website and services, you agree to be bound by these Terms and our Privacy Policy and Cookie Policy. If you do not agree, please discontinue use immediately.

## 1. Definitions

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- "**Company**": means Pocketpiano SL, CIF B66977513.
- "**Website**": means pocketpiano.com and all its subdomains and related pages.
- "**User**" / "**you**": means any individual or entity accessing or using the Website or Services.
- "**Services**": means the products, software, applications, and any other offerings made available by the Company.
- "**Content**": means all text, images, audio, video, software, data, and other materials available on the Website.

## 2. Acceptance of Terms

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By using our Website or purchasing our products, you confirm that you are at least 18 years of age (or 14 years of age with parental consent under Spanish law), have read and understood these Terms, and agree to be legally bound by them. We reserve the right to update these Terms at any time. Continued use of the Website after changes are posted constitutes acceptance of the revised Terms.

## 3. Use of the Website

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You agree to use the Website only for lawful purposes and in a manner that does not infringe the rights of others. You must not:

- Use the Website in any way that violates applicable local, national, or international law or regulation.
- Transmit unsolicited or unauthorized advertising or promotional material (spam).
- Knowingly transmit any data or material that contains viruses, Trojan horses, worms, or other malicious software.
- Attempt to gain unauthorized access to any part of the Website, server, or database connected to the Website.
- Attack the Website via a denial-of-service attack or a distributed denial-of-service attack.

- Scrape, crawl, or systematically extract data from the Website without prior written consent.
- Impersonate the Company, its employees, or any other person or entity.

We reserve the right to restrict or terminate access to the Website for any user who violates these Terms, without prior notice and without liability.

## 4. Intellectual Property

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All Content on the Website — including but not limited to text, graphics, logos, images, audio clips, software, and design — is the exclusive property of Pocketpiano SL or its licensors and is protected by Spanish and international intellectual property laws.

You are granted a limited, non-exclusive, non-transferable, revocable licence to access and use the Website for personal, non-commercial purposes only. You must not:

- Reproduce, duplicate, copy, sell, or exploit any Content without express written permission.
- Modify or create derivative works based on the Content.
- Remove any copyright, trademark, or other proprietary notices.
- Use our trademarks, trade names, logos, or branding without prior written consent.

## 5. Products and Orders

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All products displayed on the Website are subject to availability. We reserve the right to modify, discontinue, or limit quantities of any product at any time without notice.

- **Pricing:** All prices are shown in euros (EUR) and include applicable VAT unless otherwise stated. We reserve the right to correct pricing errors.
- **Order acceptance:** Placing an order constitutes an offer to purchase. A contract is formed only when we send you an order confirmation email.
- **Payment:** Payment is required at the time of purchase. We accept the payment methods listed on the Website at the time of transaction.
- **Shipping:** Delivery times are estimates only. We are not liable for delays caused by carriers, customs, or events beyond our control.
- **Returns & refunds:** Returns are accepted in accordance with our Returns Policy and applicable Spanish consumer protection law (Royal Legislative Decree 1/2007). Consumers in the EU have a 14-day right of withdrawal from the date of delivery.

## 6. User Accounts

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To access certain features of the Website, you may be required to create an account. You agree to:

- Provide accurate, current, and complete registration information.
- Maintain the security and confidentiality of your password.
- Notify us immediately of any unauthorized use of your account.
- Accept responsibility for all activities that occur under your account.

We reserve the right to suspend or terminate accounts at our discretion, particularly in cases of suspected fraud, abuse, or violation of these Terms.

## 7. Third-Party Links and Services

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Our Website may contain links to third-party websites or services. These links are provided for your convenience only. We have no control over the content or practices of third-party sites and accept no responsibility or liability for them. Accessing third-party websites is at your own risk. We encourage you to review the privacy policies and terms of any third-party sites you visit.

## 8. Disclaimer of Warranties

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The Website and its Content are provided on an "**as is**" and "**as available**" basis without any warranties of any kind, express or implied, including but not limited to implied warranties of merchantability, fitness for a particular purpose, or non-infringement.

We do not warrant that the Website will be uninterrupted, error-free, free of viruses, or that defects will be corrected. Nothing in these Terms affects your statutory rights as a consumer under Spanish and EU law.

## 9. Limitation of Liability

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To the fullest extent permitted by applicable law, Pocketpiano SL, its directors, employees, and suppliers shall not be liable for any indirect, incidental, special, consequential, or punitive damages arising from your use of, or inability to use, the Website or Services.

Our total aggregate liability for any claim arising under or related to these Terms shall not exceed the amount you paid to us in the twelve (12) months preceding the event giving rise to the claim. Nothing in these Terms excludes or limits our liability for fraud, death, or personal injury caused by our negligence, or any other liability that cannot be excluded or limited under Spanish or EU law.

## 10. Indemnification

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You agree to indemnify, defend, and hold harmless Pocketpiano SL and its officers, directors, employees, and agents from and against any claims, liabilities, damages, losses, costs, or expenses (including reasonable legal fees) arising out of or in connection with your violation of these Terms or your use of the Website.

## 11. Governing Law and Jurisdiction

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These Terms are governed by and construed in accordance with the laws of **Spain**, without regard to its conflict of law principles. Any disputes arising out of or in connection with these Terms shall be subject to the exclusive jurisdiction of the courts of **Barcelona, Spain**, unless mandatory consumer protection laws in your country of residence provide otherwise.

If you are a consumer resident in the EU, you may also use the European Commission's Online Dispute Resolution platform at [ec.europa.eu/consumers/odr](https://ec.europa.eu/consumers/odr).

## 12. Severability and Waiver

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If any provision of these Terms is found to be unlawful, void, or unenforceable, that provision shall be deemed severable and shall not affect the validity and enforceability of the remaining provisions. Our failure to enforce any right or provision of these Terms shall not be considered a waiver of those rights.

## 13. Changes to These Terms

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We reserve the right to modify these Terms at any time. We will post the revised Terms on the Website with an updated effective date. Material changes will be communicated via a notice on the Website or by email. Your continued use of the Website following the posting of changes constitutes your acceptance of the revised Terms.

## 14. Contact Us

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For questions or concerns about these Terms, please contact us:

Pocketpiano SL	
<b>Address:</b>	Av. les Garrigues, 46, Planta 1, 08820 El Prat de Llobregat, Barcelona
<b>CIF:</b>	B66977513
<b>Email:</b>	team@pocketpiano.com
<b>Website:</b>	pocketpiano.com

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These Terms of Use were last reviewed and updated on **April 25, 2026**. Pocketpiano SL is registered with the Spanish Mercantile Registry.