

# Pocket Piano V2 Giveaway - Official Rules

## 1. Sponsor

The sponsor and organizer of this giveaway is Pocketpiano SL, a Spanish limited liability company registered in Spain, with CIF B66977513, registered address at Av. les Garrigues, 46, Planta 1, 08820 El Prat de Llobregat, Barcelona, Spain, website pocketpiano.com, and contact email team@pocketpiano.com.

For the purposes of these Official Rules, Pocketpiano SL may be referred to as "Pocket Piano," "we," "us," "our," "the Sponsor," or "the Organizer."

## 2. Promotion Name

The promotion is called "Pocket Piano V2 Giveaway", hereinafter referred to as the "Giveaway."

## 3. Giveaway Period

The Giveaway will run for 10 days from the date and time of its announcement on Pocket Piano's official Instagram channel, @mypocketpiano.

Entries must be received during this period in order to be valid. The Sponsor may announce the exact start and end dates and times through the Giveaway landing page, the official Instagram channel @mypocketpiano or any other official channel used to promote the Giveaway.

## 4. No Purchase Necessary

No purchase, payment or order is necessary to enter or win this Giveaway.

Purchasing any Pocket Piano product or service will not increase your chances of winning.

The Giveaway is free to enter.

## 5. Eligibility

The Giveaway is open worldwide to legal residents of countries where participation is not prohibited or restricted by law, aged 18 years or older at the time of entry.

The Giveaway is void where prohibited or restricted by law.

To participate, entrants must complete the official Giveaway entry form during the Giveaway Period, accept these Official Rules and accept Pocket Piano's Privacy Policy.

Employees, officers, directors, contractors, direct collaborators, suppliers and representatives of the Sponsor, as well as their immediate family members, are not eligible to participate.

## 6. How to Enter

To enter the Giveaway, participants must complete the official entry form available on the Pocket Piano Giveaway landing page:

<https://pocketpiano.com/pocket-piano-v2-giveaway-win-one-of-the-first-units/>

The form may request the following information:

- First name.
- Email address.
- Country of residence.

- Acceptance of these Official Rules.
- Acceptance of Pocket Piano's Privacy Policy.

Only one entry per person is permitted.

Duplicate, incomplete, fraudulent, automated, bot-generated or false entries may be disqualified at the Sponsor's sole discretion.

## **7. Prize**

There will be one prize:

**One complete Pocket Piano V2 unit.**

The approximate retail value of the prize is EUR 1,999.

For participants located in the United States, the approximate retail value is \$1,850 + taxes.

The prize is personal, non-transferable and cannot be exchanged for cash, credit, discount, another product or any other compensation.

The Sponsor reserves the right to replace the prize with another prize of equal or greater value if the original prize becomes unavailable due to production, logistics, stock, force majeure or circumstances beyond the Sponsor's reasonable control.

## **8. Shipping, Taxes and Additional Costs**

Pocket Piano will cover the standard shipping costs of the prize worldwide, provided that delivery to the winner's country is legally and logistically possible.

The winner will be responsible for any taxes, customs duties, import fees, administrative fees or additional costs associated with accepting, receiving or using the prize, unless applicable law requires otherwise.

The Sponsor may request any information or documentation reasonably necessary to comply with applicable tax, customs or legal requirements.

## **9. Winner Selection**

The winner will be selected at random from all valid entries received during the Giveaway Period.

The Sponsor may also select alternate winners in case the first selected winner is disqualified, does not respond, refuses the prize or cannot receive the prize.

The Sponsor will keep reasonable evidence of the draw process, including the list of valid entries, the date of the draw and, when available, a certificate or record generated by the draw tool.

## **10. Odds of Winning**

The odds of winning depend on the total number of valid entries received during the Giveaway Period.

## **11. Winner Notification**

The selected winner will be contacted by email using the email address provided in the entry form within 3 days after the draw date.

The winner must reply within 72 hours of the notification email to confirm acceptance of the prize and provide the information required to verify eligibility and arrange delivery.

If the selected winner does not respond within the required timeframe, refuses the prize, fails to meet the eligibility requirements, provides false or incomplete information or cannot receive the prize for reasons not attributable to the Sponsor, the Sponsor may disqualify that winner and contact an alternate winner.

## **12. Winner Verification**

Before awarding the prize, the Sponsor may request reasonable documentation to verify:

- Identity.
- Age.
- Country or state of residence.
- Shipping address.
- Compliance with these Official Rules.
- Tax, customs or administrative information, where legally required.

Failure to provide the requested information may result in disqualification.

## **13. Prize Delivery**

The prize will be delivered to the address provided by the confirmed winner after eligibility has been verified.

The estimated delivery timeframe is 15 DAYS after the winner has been confirmed, subject to production, stock, logistics, customs, transport conditions, force majeure or circumstances beyond the Sponsor's control.

The Sponsor is not responsible for delays or failed delivery caused by incorrect information provided by the winner, customs procedures, import restrictions, carrier issues, absence of the recipient or force majeure events.

## **14. Announcement of the Winner**

The Sponsor may announce that the Giveaway has ended and that the winner has been selected and contacted.

The Sponsor may also publish the winner's first name, initials or country provided that such publication is proportionate and permitted under applicable data protection laws.

## **15. Personal Data and Privacy**

Personal data provided by participants will be processed by Pocketpiano SL as data controller.

Participants' personal data may be processed for the following purposes:

- Managing participation in the Giveaway.
- Verifying participant and winner eligibility.
- Selecting and contacting the winner and alternate winners.
- Managing delivery of the prize.
- Complying with legal, tax, accounting and administrative obligations.
- Sending newsletters, updates, promotions and commercial communications, only where the participant has given consent or where otherwise permitted by applicable law.

The legal basis for processing data for the administration of the Giveaway is the participant's request to enter the Giveaway and acceptance of these Official Rules.

The legal basis for sending marketing communications is the participant's consent, which may be withdrawn at any time.

Participants may exercise their rights of access, rectification, erasure, restriction, portability, objection and withdrawal of consent by contacting Pocket Piano at:

team@pocketpiano.com

Participants may also lodge a complaint with the Spanish Data Protection Authority, the Agencia Española de Protección de Datos - AEPD.

The full Privacy Policy is available at:

<https://pocketpiano.com/wp-content/uploads/privacy-policy-pocket.pdf>

## **16. Marketing Communications**

Accepting these Official Rules is required to enter the Giveaway.

Receiving marketing communications is optional. Participants will only receive newsletters, updates, promotions and commercial communications from Pocket Piano if they provide the corresponding consent or where otherwise permitted by applicable law.

Participants may unsubscribe at any time by using the unsubscribe link included in Pocket Piano emails or by contacting team@pocketpiano.com.

## **17. Relationship with Instagram, TikTok, Meta and Other Platforms**

This Giveaway is not sponsored, endorsed, administered by or associated with Instagram, TikTok, Meta Platforms, Inc. or any other social media platform where the Giveaway may be promoted.

By entering, participants release Instagram, TikTok, Meta Platforms, Inc. and any other social media platform from any responsibility or liability related to the Giveaway.

Participation takes place through the official Pocket Piano Giveaway landing page, not through comments, likes, shares or social media interactions.

## **18. Fraud and Disqualification**

The Sponsor reserves the right to disqualify any participant who:

- Provides false, incomplete or inaccurate information.
- Uses multiple identities or third-party identities.
- Submits more than one entry.
- Uses bots, scripts, automated systems or fraudulent methods.
- Attempts to manipulate the Giveaway.
- Breaches these Official Rules.
- Acts unlawfully, abusively or in bad faith.

## **19. Modification, Suspension or Cancellation**

The Sponsor reserves the right to modify, suspend, extend or cancel the Giveaway if justified by force majeure, technical issues, legal requirements, logistics, tax reasons, product availability,

production delays or any circumstance that prevents the Giveaway from being carried out properly.

In the event of a material change, the Sponsor will communicate it through the Giveaway landing page or through the same channels used to promote the Giveaway.

## **20. Limitation of Liability**

The Sponsor will not be responsible for:

- Technical failures, internet outages or platform errors.
- Lost, late, incomplete, invalid or misdirected entries.
- Errors in the data provided by participants.
- Inability to contact the winner due to incorrect or outdated contact details.
- Delays caused by carriers, customs, logistics providers or force majeure.
- Any improper use of the prize by the winner.
- Actions or omissions of third-party service providers.

Nothing in these Official Rules excludes or limits liability where such exclusion or limitation is not permitted by applicable law.

## **21. Acceptance of the Official Rules**

Participation in the Giveaway implies full acceptance of these Official Rules.

Any breach of these Official Rules may result in disqualification.

## **22. Governing Law and Jurisdiction**

These Official Rules are governed by the laws of Spain, without prejudice to any mandatory consumer rights or protections that may apply to participants under the laws of their country, state or place of residence.

Any dispute arising from the Giveaway will be submitted to the competent courts and authorities in accordance with applicable law.